K. D. Rungta College of Science & Technology, Raipur (C.G.) constituted Women/Staff/Student Grievance Redressal Committees with the objective of resolving the grievances of women/staff/students and their parents. Provision has been made available in the Institute website www.rungta.ac.in in contact page, for registering the grievance through grievance-redressal/Anti-Ragging/Discrimination complaints etc. The students and their parents may henceforth approach the Grievance Redressal Committee and submit (Offline)/register any grievance online, which will be accessed by the Grievance Redressal Committee headed by the Head of the Institute/Principal, and appropriate action taken and the decision of the GRC will be intimated to the complainant. The grievances include

Making admission contrary to merit

- Irregularity in the admission process
- Withhold or refuse to return any certificates
- Demand of money in excess specified
- Breach of the policy of reservation
- Complaints of alleged discrimination (SC/ST/OBC, Women, Minority or Physically Challenged)
- Non-payment or delay in payment of scholarships to students
- Delay in conduct of examinations or declaration of results
- Withholding student amenities
- Denial of quality education
- Non transparent or unfair evaluation practices
- Harassment and victimization of students including sexual harassment
- Refund of fees on withdrawal of admissions etc.

The member shall hold the office for a period of one years. The G R C shall meet as and when requires and assess the merit of the complaint. The decision of the GRC will be intimated to the complainant through email / SMS / hosted in the website. In case of any false / frivolous complaint, the GRC will take appropriate action against the complainant.

PRINCIPAL
KD RUNGTA COLLEGE OF
SCIENCE & TECHNOLOGY
RAIPUR (C.G.)

Copy to:
1. Chairman Sir - for kind information.
2. Director (Tech).
3. All the students of - KDRCST -Raipur.
4. All HoD's.
5. All Concerned faculty members.
6. Notice Boards.
7. Master File.

K.D. RUNGTA COLLEGE OF SCIENCE & TECHNOLOGY
Affiliated to Pt. Ravishankar Shukla University Raipur (C.G.) INDIA
RUNGTA EDUCATION CAMPUS, NEAR NANDANVAN, VEER SAWARKAR NAGAR, RAIPUR (C.G.)
Pin Code 492099 INDIA Phone: 0771-6666666, website: www.rungta.ac.in

ONLINE GRIEVANCE REDRESSAL

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